

Competencies & Leadership Skills

Drives for Results

- Accountability
- Decision Making
- Asking The Right Questions

Builds the Right Team

- Hiring The Right Talent
- Multi-generational Leadership
- Organizing & Developing Teams

Influences Others

- Open & Effective Communication
- Negotiation & Building Consensus
- Emotional Intelligence

Understands the Business

- Generates Business Insights
- Financial Management
- Productivity & Process Efficiency

Executes Vision

- Defines & Communicates Vision
- Strategic Thinking
- Plans & Prioritizes

Encourages Excellence

- Delegation & Empowerment
- Coaching & Encouraging
- Rewards & Recognition

Develops Positive Relationships

- Collaboration
- Networking
- Conflict Management

Develops Customer Focus

- Trust & Credibility
- Responsive Problem Solving
- Needs & Opportunity Awareness

Fosters Innovation

- Change Leadership & Management
- Continuous Improvement
- Complex Thinking

Models Personal Growth

- Self Awareness
- Continuous Learning
- Managing Personal Energy & Time



The Bullet Proof[®] Manager program adapts to our ever changing business environment to ensure leaders develop the skills they need to manage effective, productive teams.